



## Registration Process

### STEP 1: Register Patient

- Patient information entered will automatically feed over to InstyMeds.
- Please register the most updated insurance information.
- If InstyMeds needs insurance clarification, a prompt will display on the machine for the patient to verbally give their insurance information.

### STEP 2: InstyMeds Voucher

- Once the provider orders through InstyMeds, the patient will receive an InstyMeds voucher and drug education.
- The voucher is valid for 24 hours.
- If a patient doesn't want to get their prescription through InstyMeds, they must pick up the phone. InstyMeds can print a retail prescription.
- If a patient only wants 1 or 2 of the prescribed drugs, they must pick up the phone.

### STEP 3: Patient Payment

- The machine accepts all major credit, debit, and health saving account cards.
- The cost of the prescription will be the same as at a retail pharmacy.

### STEP 4: InstyMeds Phone

- A real person is available 24/7, and the phone is automatically connected to the call center.
- The call center can assist with any questions related to cost, insurance, and education.

### Reminders:

- All patient questions should be directed to the phone.
- If a patient doesn't want to use InstyMeds they must cancel the order by picking up the phone.